

As a part of Practical Advocacy Training Curriculum, Vydehi Institute of Law, Bangalore organised a visit to the District Consumer Dispute Redressal Commission (Consumer Court, Bangalore), on 28th March 2025.

After the due Courtroom sessions, students got the opportunity to interact with Hon'ble Judge Mr. M H Ramachandra, along with his Hon'ble Members of the Bench.



The visit was organized as part of extra curriculum to understand consumer Forum proceedings, and the role of the Consumer Protection Act in safeguarding consumer interests. The primary objectives of the visit were:

1. To gain practical insights into the working of the Consumer Dispute Redressal Commission.
2. To understand how consumer disputes are resolved and the procedures to be followed at the Consumer Forum.
3. To observe live hearings and analyze case proceedings.



The outcomes of the visit are

1. We had the opportunity to witness live case proceedings, where complainants presented their grievances against companies and service providers. The judges, also known as presiding officers, listened to both parties before passing their judgments.
2. The process of filing a complaint, submitting evidence, and presenting arguments was explained to us by court officials.
3. The cases ranged from defective products to disputes over banking services and insurance claims, which were particularly relevant to our field of study.
4. Students had a discussion with the President, Members of the Additional District Consumer Forum, who shared insights on consumer protection laws and legal procedures and the importance of awareness of Consumer Rights among consumers.



Additionally, the Hon'ble Bench interacted with the students about the relevance of Practical Advocacy Training and how such courses nurture legal education values amongst budding lawyers.